

**Annexure-B**

**Data of complaints against Registrar and Share Transfer Agents (RTAs) to be displayed on their websites-**

Format for disclosing data of complaints on their website:

**Data for the month ending January, 2024**

<b>S N</b>	<b>Received from</b>	<b>Carried forward from previous month</b>	<b>Received during the month</b>	<b>Total Pending</b>	<b>Resolved</b>	<b>Pending at the end of the month</b>		<b>Average Resolution time (in days)</b>
						<b>Pending for less than 3 months</b>	<b>Pending for more than 3 months</b>	
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>		<b>8</b>
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	1	3	4	4	NIL	NIL	NIL
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
5	<b>Grand Total</b>	1	3	4	4	NIL	NIL	NIL

**Month wise data for the current financial year (January, 2024):-**

<b>Sr. No.</b>	<b>Month</b>	<b>Carried forward From previous month</b>	<b>Received</b>	<b>Resolved</b>	<b>Pending</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	April, 2023	Nil	3	3	Nil
2	May, 2023	Nil	1	1	Nil
3	June, 2023	Nil	4	4	Nil
4	July, 2023	Nil	3	3	Nil
5	August, 2023	Nil	1	1	Nil
6	September, 2023	Nil	5	5	Ni
7	October, 2023	Nil	Nil	Nil	Nil
8	November, 2023	Nil	Nil	Nil	Nil
9	December, 2023	Nil	4	3	1
10	January, 2024	1	3	4	Nil
	<b>Grand Total</b>	<b>1</b>	<b>24</b>	<b>24</b>	Nil

**Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis) :**

<b>Sr. No.</b>	<b>Year</b>	<b>Carried forward from Previous year</b>	<b>Received</b>	<b>Resolved</b>	<b>Pending</b>
1	2019-20	Nil	13	13	Nil
2	2020-21	Nil	7	7	Nil
3	2021-22	Nil	3	3	Nil
4	2022-23	Nil	13	13	Nil
5	2023-24	Nil	24	24	Ni
	<b>Grand Total</b>	<b>Nil</b>	<b>60</b>	<b>60</b>	Ni